



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child Development and Early
Education

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
ARIEL FORD • Director

May 26, 2021

Dear County Directors of Social Services and Local Purchasing Agencies

Letter Number: SCCA DCDL 2021 – #04

Attention: Directors of County Departments of Social Services
Directors of Other Local Purchasing Agencies
Child Care Coordinators
Other DSS Personnel who work with the Subsidized Child Care Assistance Program

Subject: Technical Assistance Unit

The purpose of this Dear County Director Letter is to announce changes to the Technical Assistance (TA) Unit within the Subsidized Child Care Assistance (SCCA) Program. It is with bittersweet emotions that I announce the retirement of Dawn Roberts. Please join me in congratulating and wishing Dawn well as she transitions from the Division. Dawn's last day of work at the Division will be May 27th.

Dawn's position will be filled in the coming weeks. All of the counties that Dawn has been working with since 2018 will be temporarily assigned to another TA Consultant until the position is filled. A territory map is attached indicating which counties will be covered by which consultants.

If your county is currently in Dawn's region, you will receive communication from your new TA Consultant over the next two weeks.

If you need immediate assistance, please reach out to your newly assigned TA Consultant. Also, please remember that you can continue to send your policy related questions to the Policy Help Desk at dcdee.subsidy.policy.help@dhhs.nc.gov and you will continue to receive responses.

If you have questions about the information in this letter, or other Subsidized Child Care Assistance Program questions, please contact dcdee.subsidy.policy.help@dhhs.nc.gov for consultation.

Sincerely,

Ariel Ford

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